

Alpe-Adria Textil s.r.l., has been on the geotextile market since 1990 providing design, production and marketing of techno-textile products, and already in possession of the EC marking for its products, proposes to obtain the updating of its company management system in accordance with the UNI EN ISO 9001:2015 standard.

AAT's objectives are:

- to return to profit/revenue, improve margins;
- provide products that meet customers' needs and expectations;
- provide products that comply with the standards required by customers and set by the company, as well as with legal requirements;
- implement a process of continuous improvement that allows the reduction of disservices and complaints and their related costs, through the renewal production equipment
- improve the production process through the development of more efficient textile techniques;
- build customer loyalty;
- use the world's leading companies as a model to improve the company's quality management system.

Internally within the company this must be translated into:

- continuous training of in-house staff, aimed at increasing the culture of quality and awareness of the importance of the active participation of each person, according to their role;
- training of technical staff also in external companies;
- implementation by all personnel, each to the extent of his or her competence, of what is set out in the quality manual, procedures and company instructions;
- control and optimisation of production waste;
- continuous monitoring of production efficiency levels;
- continuous monitoring of the quality level of supplied products;
- continuous monitoring of customer complaints and satisfaction;
- continuous search for better performing raw materials.

As a consequence of the above, AAT expects:

- a solid and appreciated market image;
- the expansion of relations with already established customers and the acquisition of new customers;
- the stabilisation of the financial situation in order to achieve a balanced budget.

AAT's management also undertakes to review its quality management system annually in order to keep it up-to-date with the needs of the company and its customers and to improve it in terms of effectiveness and efficiency.

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The management

